The International Conference on Knowledge Management (ICKM) provides researchers and practitioners from all over the world a forum for discussion and exchange of ideas concerning theoretical and practical aspects of Knowledge Management. Sharing tools and knowledge that leads to discoveries about global business and healthcare is a goal of the 2020 conference. The first ICKM conference was held in Singapore in 2004; 15 subsequent conferences have been held in Charlotte, NC; Greenwich, London; Vienna, Austria; Columbus, Ohio; Hong Kong; Pittsburgh, PA; Johannesburg; Montreal; Antalya, Turkey; Osaka, Japan; Dallas, TX; Vancouver; and Santa Catarina, Brazil.

ICKM 2020 will be online and broadcast from Durham, NC, “the City of Medicine,” as hosted by the Knowledge and Information Professional Association. The conference theme is “Knowledge Commons” and the institutional analysis of data and the development of knowledge. Submissions are invited for research papers, case studies, works-in-progress, country reports, posters and oral presentations in but not limited to these subject areas:

**Knowledge Commons and Sharing Data**
- Data Science and Data Analytics
- Mobilizing Computable Biomedical Knowledge
- Big Data Analytics and Data Warehousing
- Privacy & Security Issues
- Data Management Challenges in Healthcare and more

**KM in Organizations and Society**
- KM Practices (Best Practices, Communities of Practice, etc.)
- Social Networks and Knowledge Sharing
- Competitive and Business Intelligence
- Intellectual Capital and Return on Investment
- Project Management
- Knowledge Society & the Knowledge Economy
- Smart Cities and Innovation
- Indigenous Knowledge Management
- Social and Ethical Issues

**Knowledge Discovery & Representation**
- Data and Web Mining, Text Analysis (NLP-natural language Processing)
- Data Visualization and Computational Linguistics
- Meta Data and Organization of Networked Resources
- Learning Resource and Usability Studies (UX)

**Knowledge, Learning, and Innovation Governance**
- History and Evolution of KM
- Multilevel Governance Model (Management and Internal Control)
- Tourism and Public Governance Models of Knowledge
- The Organizational Ecosystem
- Shared Governance and Public Security
- Artificial Intelligence (Third Wave) and the Management of Scientific Knowledge
- Transferring Learning into Practice

**KM of Mobile Computable Knowledge in Libraries**
- Technical Infrastructure
- Standards and Policies to Ensure Quality and Trust
- Sustainability for Mobilization and Digital Inclusion
- Knowledge Repositories and Data Warehousing
- Digital Curation & Document/ Records Management
- Archival Management & Web Archiving

**Submission Deadlines**
- Full Papers, Workshops, and Posters Submission: **July 31, 2020**
- Practitioners and Work in Progress Presentations (Abstracts Submission): **August 15, 2020**
- Notification of Acceptance: **September 30, 2020**
- Final Camera-Ready Full Paper Submissions and (optional) videos: **October 31, 2020**

Please submit proposals and register at [http://www.ickm.net](http://www.ickm.net). Early registration ends **September 21**. For more information contact: Dr. Deborah Swain, NC Central University, Conference Chair, [dswain@nccu.edu](mailto:dswain@nccu.edu) or Dr. Suliman Hawamdeh, University of North Texas, General Chair, [suliman.hawamdeh@unt.edu](mailto:suliman.hawamdeh@unt.edu).